

IVAO Staff Discord Server Regulations

[1] Terms Of Service

Kindly adhere to the Discord Terms Of Service at <https://discordapp.com/terms>, as we are using this tool in the capacity of a 3rd party tool.

[2] General

- Provides a centralized communication platform for all IVAO staff only, which includes both HQ, as well as Divisions.
- Communication protocols, include both voice and text.
- Both IVAO work related, as well as social topics are allowed.
- Does not serve to replace the current formal processes with regards to the official logging of support tickets, as well as official feedback.
- In other words, the IVAO Staff Discord Server will only serve to complement the current formal processes, with regards to discussions and meetings related to, and assisting with the submission of formal feedback or support tickets.
- It is compulsory for all IVAO staff to register and participate on this IVAO Staff Discord Server, in order to ensure that there is a dynamic communication channel between BOG, EXEC, HQ, Divisions.
- However, HQ and Divisions are still allowed to use their own Discord Servers, but only in addition to IVAO Discord Staff Server. Divisions are also welcome to contact the @Admin for the creation of dedicated Division staff channels.
- We trust you will enjoy and benefit from the use of the IVAO Discord tool, and communicate with each other 24/7/365
- Feel free to contact us at @Admin for any queries or feedback

[3] IVAO Staff Discord Server Usage Guidelines

[3.1] Staff Nicknames

- It is compulsory for all IVAO staff to adhere to the Staff Nicknames Usage Guidelines, as well as ensure that their Staff Nicknames are always relevant and up to date.
- This is also the responsibility of the respective Division HQ and HQ Department DIR/ADIRs to ensure that all of their applicable staff are relevant. For any requests, contact either @Role Admins or @Admin
- The correct application of the Staff Nicknames, will ensure that the IVAO Staff Discord Server Admins can assign the relevant roles and permissions, in order to ensure the applicable channels are allocated.
- In the event that you are no longer staff, then you are no longer allowed to connect to the IVAO Staff Discord Server.

Staff Position(s) + Full Name(Or Just First Name, If Exceeding Max Character Length)

Example 1

EXEC2 Denton Young
TD Zoltan Gyenge
AR-DIR Alan Link
PRAD/XN-ADIR Kalle Cedermalm

If you are also a Supervisor, then please also include a * as the first character of your NickName.

Example 2

*EXEC2 Denton Young
*PRAD/XN-ADIR Kalle Cedermalm

[3.2] Role Admins

Role Admins are IVAO staff that have been granted the additional responsibilities of assisting the Admins with day to day administrative tasks, which includes the assignment of roles.

You can contact them at @Role Admins

